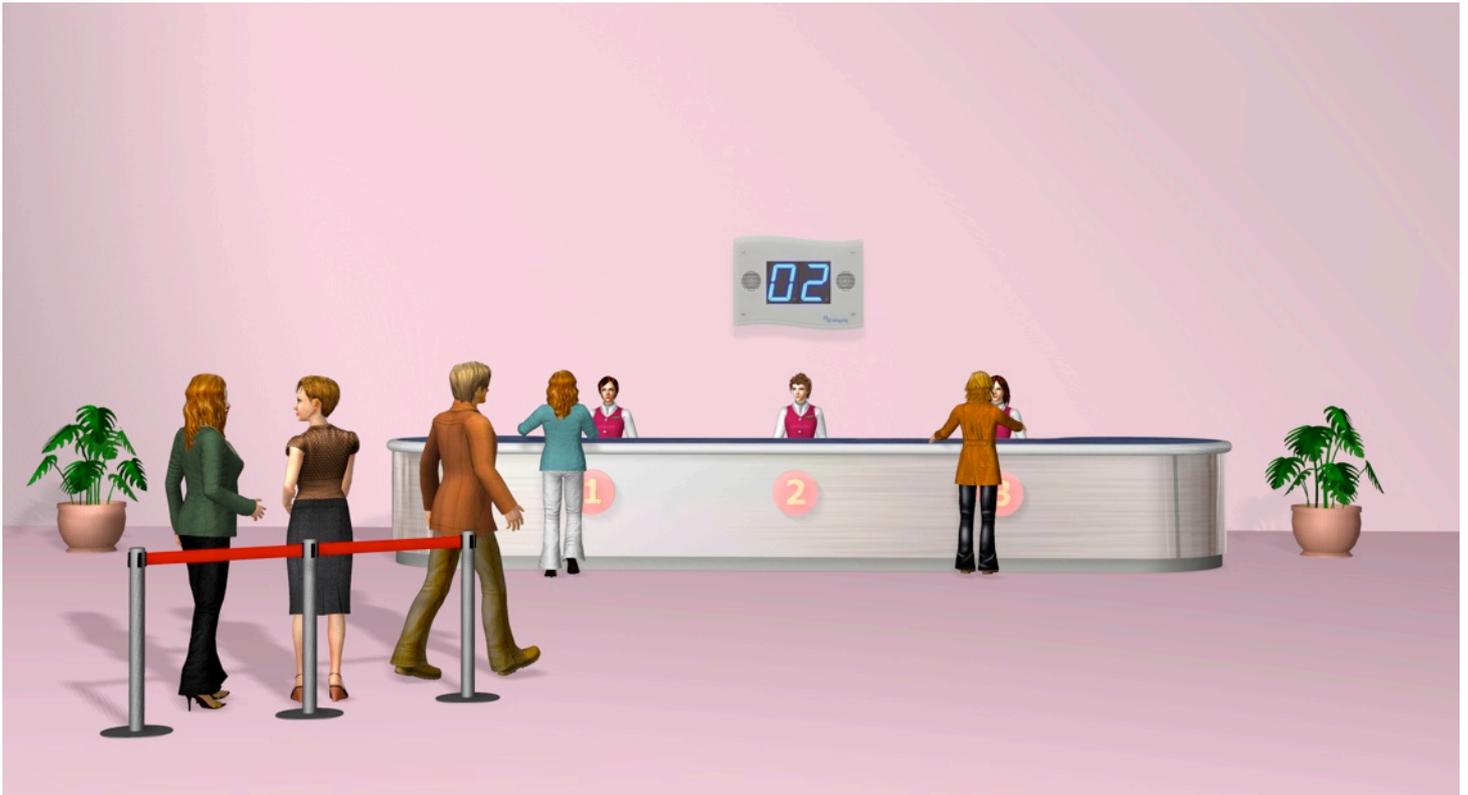


DigiQ Call Forward



DigiQ Call Forward Kit

Part no. DQCF-K5

Call Forward System

DigiQ is the perfect choice when you need to run a Call Forward system where Customers wait in line and the customer at the front of the Queue is directed to the next available position.

Call Forward systems work best where customers will only wait a few minutes at most and there is space available to form the customers into a line. Retractable Queue Barriers are commonly used with Call Forward systems.

Identify Counter positions with fixed numbers or use our Counter Displays at each position. Counter Displays Flash the position number when actively calling a customer for service to help guide the customer.

To further enhance the system select the DigiQ Moving Message plus Direction Arrows option. The moving message is programmed using a System16 keypad and provides valuable feedback to direct and inform your customers.

A complete kit for a DigiQ Call Forward System. Everything you need to get up and running quickly. DigiQ is supplied pre-configured and ready to run a Call Forward Queue Management System. Mount the display, attach the Counter Position numbers, mount the Wire Free push buttons and plug in the power. It's that simple.

Kit contains the following items:

- DigiQ Display
- Vesa Wall Mount
- 36 Watt PSU
- Mains Power Lead
- Set of self adhesive Counter Position numbers
- 5 Wire Free Push Buttons



DigiQ System

DigiQ is very versatile. The specification list the available features. Putting together a system from a single Display controlled by a Wire Free RF button to multi counter position systems with System16 keypads, ticket printer and back office remote information display is easy.



Just choose the components you need. For larger systems we recommend you always include a System16 keypad. The simple intuitive setup menus with context sensitive help make configuring the system a breeze.

Our Call Forward kit is excellent value and has everything you need to get you started.



DigiQ System Specification

Display	100mm, Ultra Bright Blue 465nm Luminous Intensity 88mcd/segment
No. of Positions	30 Wire Free RF buttons or System16 Keypads
Counter Display	Shows Ticket number, Position number or both
No. of Queues	3
Queue types	Call Forward, Reception, Single Queue Ticket, Multi-Queue Ticket, Collection
Remote Information Display	Shows Queue length or Waiting Time. Remote sounder when preset Queue length exceeded
Sound	3 + 3 Watts RMS, 0.1% distortion, Speaker Rare Earth Neodymium Iron Boron
Chimes & Speech	Selection of chimes plus Male and Female Voice with a wide selection of phrases. See manual for complete list.
Audio Line Out	3.5mm Left + Right
Dot Matrix display (option ¹)	30mm, Wavelength 465nm 40 * 7 Dots Luminous Intensity 10mcd/dot
Dot Matrix Message	8 Messages, 80 character per message with system information replacement fields
Direction Arrows (option ¹)	White
Ticket Printer	80mm POS Desktop or CXL-TPS Wall Mount ticket printer. Requires Smart232 Interface
System16 Interface	Maximum 100 devices SWITCH IN, +, Data, Clock, 0
Memory Card	1Gb MMC plus Card
Processor	32 bit 80 MIPS + 16 bit DSP
Real Time Clock	Clock with Calendar. Automatic Temperature compensation +/- 5ppm Accuracy
RF Transceiver	433.92 MHz 10mW TX, -104dBm RX sensitivity
DC Power	12-17V DC, 10 Watts Max, 0.6 Watt Standby Connector 2.5mm, Centre Positive
Dimensions and Weight	350mm * 265mm * 39mm 0.75Kg
Mount	VESA 100 * 100

1. Select the Dot Matrix option when ordering.

Ctronix Ltd. New Druids, Eastgate, Cowbridge, Vale of Glamorgan, CF71 7EL
Tel: 01446 775252, Fax 01446 775262

